COVID-19 Library Shutdown FAQs

- **Will library staff still be working onsite?**
  Yes, Medical Library staff will be working onsite unless directed otherwise. We can still be contacted on 6458 1499 (Mon-Fri 8:30-4:30), or by email kemh.library@health.wa.gov.au

- **Can I access the Library’s resources from home?**
  Yes, all WNHS staff are able to access the Library’s resources from home. When you are prompted to log in, use your standard network login. Please contact the Library if you have any problems with this.

- **Can I still come into the Library? Will my after-hours access still work?**
  No, the physical Library is completely closed to all staff until further notice.

- **Can I still borrow library books or DVDs?**
  No, as the physical Library is closed until further notice, library items are not able to be borrowed. However, the library does have many ebooks that can be accessed at any time both at work and at home. We know this isn’t the same as print books but please give the ebooks a go during this period while the library is closed. You can search for ebooks in the library catalogue, then click on the button to link through to the full text.

- **I can’t see an ebook copy of the book I am wanting.**
  Please use the library’s Suggest a Book for the Library form to let us know any ebooks you would like to see added to the collection. We will investigate options and let you know.

- **What should I do with the library books I currently have on loan?**
  We encourage patrons to hold onto and use the books they have on loan until the Library re-opens. Please contact the Library when the books are due so we can continue to renew them for you.
However, if you need to return the books earlier they can be placed through the after-hours chute in the door of the Patient Library, located on the ground floor corridor of A Block.

- **What library services will be available?**

Most of the Library’s usual services will continue, with the exception being face-to-face training. The document delivery service will still function, albeit in a limited capacity due to reductions in supply from other library services. Please contact the library if you have any concerns or queries.

*If your query hasn’t been answered here, please [Contact Us](#) and we will get back to you as soon as possible.*

Thank you

Glenn, Helen, Heidi and Renae